

CUSTOMER INFORMATION (Please Print)

Name: _____
 Address: _____
 City: _____ State: _____ Zip: _____
 Phone #: _____
 Order No. (from enclosed packing list) _____

MUST CALL FOR A RETURN AUTHORIZATION NUMBER (RA#)

ITEMS YOU ARE RETURNING

Qty	Style code	Color #	Description of item	Size	Reason Code

Return Code List:
TS Too Small
TL Too Large
IF Improper Fit
WE Wrong Item Shipped

Other Return Reason: (Please explain below) _____

Website Address: thelifeguardstore.com
 Email Address: returns@thelifeguardstore.com
 Phone number: 800.846.7052
 Hours: M-F: 7:30 a.m. - 6:00 p.m. Sat: 9:00 a.m. - 1:00 p.m.

Deliver to:

The Lifeguard Store
 Attn: Returns
 903 Morrissey Drive
 Bloomington, IL 61701



Customer Name: _____

Date: _____

Return enclosed for: Exchange Refund **RA#:** _____

Please complete Customer Name and Date above and tape to outside of package.

ITEMS YOU WOULD LIKE US TO SEND YOU

Qty	Style code	Color #	Description of item	Size

*If the original order was a credit card sale, returned merchandise will be credited to the credit card number used for the purchase. Please note that it can take up to 2 billing statements for your credit to appear.

Credit card Number: _____
 Credit card Expiration: ____/____
 Signature **X** _____

RETURN POLICY

We are proud of every product we offer. All of our products are guaranteed. If you are not satisfied for any reason, we will provide a merchandise credit, refund or exchange within 60 days of the date of purchase on any new or unused product. Please return the merchandise through the carrier of your choice. We recommend choosing a carrier that provides tracking information so you can track your package back to us.

We want you to be fully satisfied with your purchase. We will gladly accept returns and exchanges within 60 days of the shipment date. Only authorized returns will be accepted. Caller will receive a return authorization number. Please include this number on or in your box with the return.

Product with custom logos, names or custom decoration are not eligible for return.

Returned products MUST come with original packaging and/or tags, and MUST be in a condition to resell. NO RETURNS AFTER 60 DAYS. (Orders for custom merchandise or special orders cannot be canceled once processed and are not returnable). Please allow 30 days for credit to be processed to your account. All packages must be returned prepaid; we cannot accept C.O.D. deliveries.

A restocking fee of up to 25% may apply to some vendor returns.

If you wish to make an exchange:

Please choose an item from the website before you start this process. When you find a product you would like to receive as an exchange, write down the Name, Size, Color & SKU in the box provided on the front of this form.

Please Note:

TheLifeguardStore.com is not responsible for return shipping costs. Exchanges are shipped free of charge.