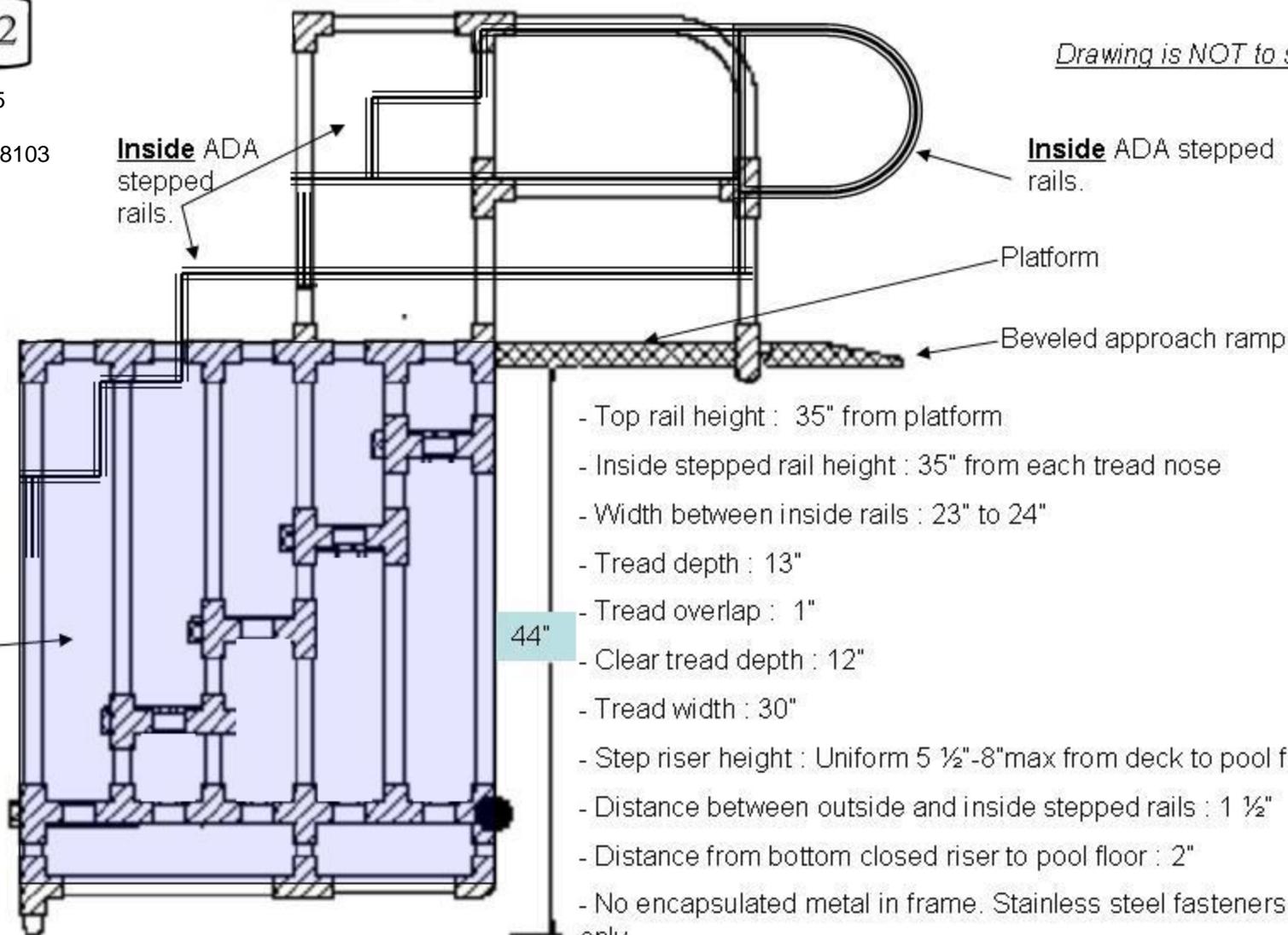




Phone: 800-726-8620 / 701-293-9175  
 Fax: 701-297-9702  
 3309 Fiechtner Dr. unit 3 Fargo ND 58103  
 Email: info@aquatrek2.com  
 www.aquatrek2.com

*Drawing is NOT to scale*

Blue shaded area is an attached blue Phifertex screen.



- Top rail height : 35" from platform
- Inside stepped rail height : 35" from each tread nose
- Width between inside rails : 23" to 24"
- Tread depth : 13"
- Tread overlap : 1"
- Clear tread depth : 12"
- Tread width : 30"
- Step riser height : Uniform 5 ½"-8"max from deck to pool floor
- Distance between outside and inside stepped rails : 1 ½"
- Distance from bottom closed riser to pool floor : 2"
- No encapsulated metal in frame. Stainless steel fasteners only.
- 2" stainless steel anchor bolts are sunk in flush to deck with Fiber deck bolts to mount the approach ramp to deck.
- Total outside width : 34"
- Total length in pool area : 5' 6" with 1 ½" - 2" from pool wall.

Constructed of Furniture grade PVC with UV rating and hardeners for durability. Some structure areas have double-walled PVC pipe for added support. 600 lbs weight capacity. No metal in the system, we use High grade stainless steel fasteners

**VIP Solutions, LLC**



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## Product Return & Cancellation Policy

### Custom Orders & Returns

Custom orders such as; steps, ladders, ramps are NON-Returnable, as each custom order has been specifically made to meet specific measurements & requirements. Therefore it can not be resold.

Wheelchair orders can be returned within 7 days of receipt, in their original packaging & in unused condition. A restocking fee of 30% of the cost, providing the product is in unused condition & in same packaging undamaged. The restocking fee can be reduced if a different chair is being ordered than the one originally purchased.

The client is responsible for returning the item(s) via insured shipment to VIP Solutions, LLC.

Credit issued will not reflect original shipping & insurance charges. We reserve the right to not accept a return & may require a restocking fee or repair fee if the item is damaged or used.

While our policies are firm for obvious reasons, we will do everything we can to work with you & make sure your experience with us a positive one.

Please notify VIP Solutions, LLC by phone or email before the return.

### Order Cancellations

If a customer makes an error in their order, the likelihood of a chargeback increases if the order is not canceled within a reasonable time period of 1-2 weeks prior to product fabrication, as each order is custom made from specs sent by the customer.

You must contact customer support by phone or email

800-726-8620 / or 701-293-9175 email- [info@aquatrek2.com](mailto:info@aquatrek2.com)

Every effort will be made to accommodate the cancellation of the order providing it has not already been built or shipped.

When canceling an order please provide your name & the PO number & contact info.

Please note: if the item has shipped the order cannot be canceled.

You can request to return the item for refund on wheelchairs only and a restocking fee is applied.